

#### Session 2

ICAO Requirements and Guidance related to Cabin Safety

#### Overview

- Definition of cabin safety
- ICAO cabin safety requirements
- ICAO cabin crew training requirements
- ICAO Cabin Safety Group (ICSG)
- ICAO cabin safety guidance materials
- Points to remember
- Q&A

## What is Cabin Safety?

- Discipline that contributes to
  - Prevention of accidents and incidents
  - Protection of aircraft occupants



- Through proactive safety management, including
  - Hazard identification and safety risk management
- Increase of survivability in event of emergency situation



## What is Cabin Safety?

- Cabin safety focuses on
  - Regulations relating to cabin operations
  - Operator's procedures and documentation
  - Cabin crew training and qualifications
  - Human performance
  - Design and manufacturing
  - Equipment and furnishings on board aircraft
  - The operational environment





## ICAO Cabin Safety Requirements

## ICAO Requirements: Cabin Safety

- ICAO Annexes contain SARPs
  - Adopted by Council of ICAO
  - Minimum Standards applicable to international civil aviation

Following Annexes comprise SARPs on cabin safety...





#### Annex 6 Part I

- Operation of Aircraft, Part I International Commercial Air Transport Aeroplanes
  - Operator's procedures
  - Passenger safety
  - Carry-on baggage
  - Minimum crew compliment
  - Assignment of cabin crew members' emergency duties
  - Cabin crew at emergency evacuation stations
  - Protection of cabin crew during flight
  - Cabin crew training programmes
  - Equipment required on board aeroplanes
  - Cabin crew members' fatigue management
  - Security-related procedures and security training programmes



#### Airworthiness of Aircraft

- Cabin design & manufacturing
  - · Protection of its occupants
- Systems design features
- Operating environment & Human Factors
  - including ergonomics
- Crashworthiness & cabin safety
  - Design emergency landing loads
  - Cabin fire protection
  - Evacuation
  - Lighting and marking
  - Survival equipment
  - Security-related design aspects of cabin





- Accident and Incident Investigation
  - Organization and conduct of investigation
  - Investing accidents
    - including turbulence-related occurrences with serious injury
  - Examples of serious incidents that should be investigated
    - including those related to cabin safety





- The Safe Transport of Dangerous Goods by Air
  - Classification of dangerous goods
  - Limitation on the transport of dangerous goods by air
  - Labelling and marking
  - Operator's responsibilities
  - Information and instructions to flight crew members
  - Information to passengers
  - Establishment of dangerous goods training for cabin crew members
- Doc 9284 Technical Instructions for the Safe Transport of Dangerous Goods by Air
  - Details regarding Annex 18 SARPs



- Safety Management
  - State Safety Programme
  - Service providers' safety management systems
    - Including air operators





# ICAO Cabin Crew Training Requirements

## Safety & Emergency Procedures Training Annex 6, Part I - Paragraph 12.4

- Operator shall establish & maintain training programme
  - Completed by all persons before being assigned as cabin crew
- Approved by State of the Operator
- Cabin crew members shall complete recurrent training
  - Annually



## **Dangerous Goods Training**

#### Technical Instructions Doc 9284, Part 1 Chapter 4

- DG training for cabin crew members includes
  - a) General philosophy
  - b) Limitations
  - c) Labelling and marking
  - d) Recognition of undeclared dangerous goods
  - e) Provisions for passengers and crew
  - f) Emergency procedures







## **Security Training** Annex 6, Part I - Paragraph 13.4

- Operator shall establish/maintain approved security training programme
  - Crew members act in most appropriate manner to minimize consequences of unlawful interference





### ICAO Cabin Safety Group (ICSG)









































































































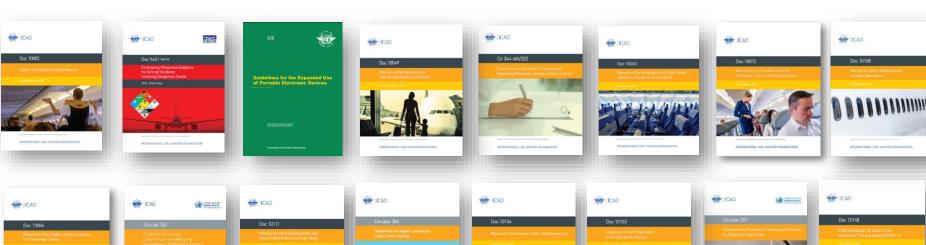






## ICAO Cabin Safety **Guidance Materials**

#### ICSG Contributions so Far...



















## **Cabin Crew Training**

- Annex 6 SARPs implementation
- Guidance on safety & security training
- Competency-based approach
- Additional guidance
  - In-Charge Cabin Crew Training
  - Management Aspects of Cabin Safety Training Programme
  - Training Facilities and Devices
  - Scenario-based Training
  - SMS
  - Fatigue Management



## **Types of Training**

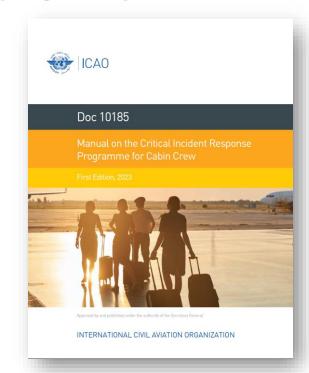
- Different types of training need to be provided to cabin crew members
- The types of training are as follows
  - Initial training
  - Aircraft type training
  - Differences' training
  - Aircraft visit
  - Familiarization flight
  - Recurrent training
  - Requalification training



Refer to Doc 10002, Chapter 1 for additional guidance

#### Guidelines on Cabin Crew CIRP

- Aimed specifically at cabin crew
- Beyond accidents/serious incidents
- Guidance to address
  - General concepts of stressful or critical events
  - Benefits of developing CIRP
  - Designing CIRP
  - CIRP implementation
  - Awareness & training
  - State activities to support CIRP



#### Points to Remember

 Several ICAO SARPs related to cabin safety in various Annexes

 Specific cabin crew training requirements in Annexes 6, 18 and 19

 Several ICAO manuals and circulars are available as resources for implementation and oversight



