



ICAO Cabin Crew Competency-based Training & Assessment Workshop

Welcome!



Session 1

Introduction
to the
ICAO Workshop
on

Cabin Crew Competency-based Training & Assessment



Overview

- Introduce ICAO workshop instructor and participants
- Introduce the workshop goals and contents



ICAO Workshop Instructor

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Introduction of Participants

- **The 5 W's**

- **Who** are you ?
 - What is your preferred name in class?
- **Where** do you work?
- **What** is your job title, and
- **What** are your main responsibilities?
- **Why** are you attending this workshop?
 - Please define your expectations



Workshop Goals



- Provide participants knowledge of
 - ICAO SARPs relevant to cabin crew and cabin safety and security
 - in Annexes 6, 8, 13, 18 and 19 and related guidance material
 - Cabin crew CBTA concepts and associated guidance material
- Develop participants' knowledge to implement (operator/ATO) or approve and oversee (State) key components of cabin crew CBTA
 - Based on *ICAO Cabin Crew Safety Training Manual* (Doc 10002)

	Day 1
10:00-10:15	Session 1 Introduction to Workshop
10:15-11:15	Session 2 ICAO SARPs related to Cabin Safety
11:15-12:00	Session 3 Introduction to Competency-based Training & Assessment Concepts
12:00-12:30	Coffee Break
12:30-13:30	Session 4 ICAO Cabin Crew Competency Framework
13:30-14:00	Session 5 Use of ICAO Doc 10002 to Develop Competency-based Training & Assessment
14:00-15:00	Lunch
15:00-15:45	Session 6 Transitioning from Traditional to Competency-based Training
15:45-17:00	Practical Exercise #1 Developing a Scenario for Competency-based Training

	Day 2
09:00-10:00	Practical Exercise #1 Presentations & Group Debriefing
10:00-10:15	Session 7 Training Facilities & Devices
10:15-11:15	Session 8 Management Aspects of the Training Programme
11:15-12:15	Session 9 Transitioning from Traditional Competency-based Assessments
12:15-12:30	Coffee Break
12:30-14:00	Practical Exercise #2 Developing Competency-based Assessments
14:00-15:00	Lunch
15:00-15:30	Practical Exercise #2 Presentations & Group Debriefing
15:30-16:00	Session 10 Approval & Surveillance of CBTA Programmes
16:00	Session 11 Workshop Closure

Documentation

- ICAO Doc 10002
- ICAO Cabin Safety website
 - www.icao.int/cabinsafety



